



## **Instructions for completing the Residential Electric and Natural Gas Service Application and Agreement**

Please fill in as many fields as you can in Sections A-H.

- If completing this form on a computer, check the box and type your name at the bottom to agree to the terms on the last page.
- If completing this form on paper, check the box and sign and print your name at the bottom to agree to the terms on the last page.

To submit, scan or save this form and upload it at [alliantenergy.com/newserviceform](http://alliantenergy.com/newserviceform).

A representative will reach out to you to discuss next steps.



RESIDENTIAL ELECTRIC AND NATURAL GAS SERVICE APPLICATION AND AGREEMENT

Interstate Power and Light Company and Wisconsin Power and Light Company are Alliant Energy Companies

Please fill in as many fields as you can in Sections A - H.

If completing this form on a computer, check the box and type your name at the bottom to agree to the terms on Page 2. If completing this form on paper, check the box and sign and print your name at the bottom to agree to the terms on Page 2.

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FOR OFFICE USE ONLY
Electric WO No. Gas WO No. Customer Account ID
Premise ID Electric SP ID Gas SP ID
Non-energy Account ID NERCA SA ID NENRCA SA ID
SECTION A: CUSTOMER AND SITE INFORMATION
Customer Name (Last/First/MI) (hereinafter the "Customer") Last Four Digits of Social Security No.
New Service Address Street City State Zip
Existing Billing Address Street City State Zip
Home Phone No. Cell Phone No. Work Phone No. Fax No. Email Address
City / Town / Village (check one and enter name) Subdivision Name Lot No.
County Square Footage of Dwelling Dwelling Type
SECTION B: BILLING INFORMATION
Who should be billed for electric/gas installation? Who should be billed for electric/gas usage during construction? (WI only) Do you want to opt out of Time-of-Use (TOU) rates? See 12d
SECTION C: CONTRACTOR INFORMATION
Contractor Name Contact Person Name Federal Tax I.D. No.
Address Street City State Zip
Home Phone No. Cell Phone No. Work Phone No. Fax No. E-mail Address
Electrical Contractor Work Phone No. Cell Phone No.
Heating Contractor Work Phone No. Cell Phone No.
SECTION D: ELECTRIC SERVICE REQUIREMENTS
Date Permanent Electric Service Needed (MM/DD/YY): Date Temporary Electric Service Needed (MM/DD/YY):
Service Amps Service Type Voltage
Electric Equipment
SECTION E: GAS SERVICE REQUIREMENTS
Estimated Date Permanent Gas Service Will Be Needed (MM/DD/YY): Delivery Pressure Needed
Natural Gas Equipment
SECTION F: BUILDING SITE SKETCH AND METER LOCATION REQUIREMENTS
Customer must include a building site sketch with this application and mark the following information on the map:
SECTION G: ITEMS COMPANY WILL NEED PRIOR TO SERVICE INSTALLATION/CONNECTION
Mark an "X" in the following boxes to affirm the steps have been completed. If they do not apply to your installation, write "N/A" in the box.
NOTE: Company and/or its agent will not be held responsible for damage occurring to Customer-owned underground facilities that are not properly located and marked before the installation of electric and/or natural gas service.

1. The Company agrees to furnish, and the Customer agrees to take and pay for utility service in accordance with provisions and rates approved by the state regulatory authority, subject to all applicable rules of the Company on file with the state regulatory authority including, but not limited to, terms and conditions on this page hereof, until such time as the Customer discontinues service or elects to make a written application for service under a different schedule. Such election, however, may not be exercised within a one-year period from the date of this application.
2. IOWA ONLY: The Customer does hereby certify that the structure served by the gas and/or electric service lines, if completed after April 1, 1984, and if intended primarily for human occupancy, conforms to the energy conservation requirements adopted under the Iowa Administrative Code Section 661-303.2 (103A) and 661-303.3 (103A).
3. INDEMNIFICATION: The Customer shall hold the Company harmless for any damage to persons or property arising out of the use upon the Customer's site of the electric service or gas service furnished to it by the Company. Nothing herein contained shall be construed as relieving the Company from any liability to its own employees while upon the site of the Customer in the performance of their duty and by the direction of the Company, or as relieving the Company from any liability to the Customer due to the Company's act of negligence.
4. Easement: Right of access
  - a. The Customer, if also the landowner, grants to the Company the right to clear for construction, installation, reconstruction, operation and maintenance of its overhead and/or underground electric line or gas piping and to use any necessary equipment in, on and across the above described lands along highways and along fence lines thereon, and to extend such lines along or near property lines of such premises as may reasonably be necessary to extend service to future applicants for such service, and to permit the attachment of communication lines and equipment owned by others. If Customer is not the landowner, the Customer is responsible for obtaining such agreement in writing from the landowner and providing same to the Company at no expense to the Company.
  - b. The Customer, jointly with other applicants on the same extension, shall, without cost to the Company, maintain a right-of-way, that the Company has the right to clear, adequate for the extension and along a route approved by the Company.
  - c. If requested by the Company, the Customer and/or landowner shall grant to the Company an easement in recordable form conveying the rights and privileges in (a) and (b) above. If Customer is not the landowner, the Customer is responsible for obtaining the easement in writing from the landowner and to provide the same to the Company at no expense to the Company.
5. The Customer understands and agrees that prior to installation of underground electric lines or gas piping, the landowner shall have established the final grade of the route and that after installation of the line the grade shall not be increased or decreased more than 6 inches without the prior written approval of the Company. If Customer is not the landowner, the Customer is responsible for obtaining such agreement in writing from the landowner and providing same to the Company at no expense to the Company.
6. The Customer is responsible for notifying the Company of contaminated media (e.g., soil, groundwater, etc.) that may be present on the site prior to Company commencing installation or extension of service. The Company reserves the right to consider alternate service routes, if necessary, to avoid contaminated media. The Customer may be held liable for additional costs incurred by the Company if contaminated media is encountered during the installation of service.
7. If contaminated media is encountered during the installation or extension of service, the Company shall terminate the installation or extension of service and notify the Customer. The Customer is responsible for reporting the discovery of contamination to the appropriate agencies. The Customer, or landowner, is responsible for management of any contaminated media encountered during the installation of service.
8. If Customer requests a gas pressure change (e.g., 7-inch wc to 2 psig) or if Customer needs to increase meter size (e.g., 250 to a 425), Customer will be charged the cost for Company personnel to make the change.
9. The Company agrees to return any deposit, with interest, according to the rules and regulations of the applicable state regulatory authority, 12 months from the effective date of this application unless 1) the Customer's service has been disconnected within that time, or 2) the Company determines that the information in the initial application was inaccurate or incomplete.
10. WISCONSIN ONLY: The Customer acknowledges the right to make written request to the Company that the County Department of Health and Social Services be notified at least five calendar days prior to a scheduled disconnection of service for rule violation or nonpayment.
11. The residential service customer charge on file with the State Regulatory Authority may be billed to the Customer beginning on the date the meter is installed.
12. WISCONSIN ONLY:
  - a. The Customer agrees to begin consuming natural gas within 11 months of installation of the service lateral. If the Customer is not consuming gas by that time, the Customer agrees to pay each month the residential service customer charge on file with the state regulatory authority.
  - b. If the Customer does not begin consuming gas within 10 years of the installation of the service lateral, the Customer shall be liable for service pipe removal costs.
  - c. After the service lateral has been installed, the Customer may not avoid obligations under these agreements by requesting discontinuance of service or by requesting service under a different rate schedule.
  - d. When utility service is installed at a new residential premise, customers will be placed on rate schedule Rg-5 unless a 320-amp or greater service connection is required. New premise customers requiring a 320-amp or greater service connection will be placed rate schedule Rd-1. To receive utility service under an alternative rate schedule, the customer must notify the Company at the time of service installation.
  - e. This agreement obligates the Customer's heirs, successors and assignees. This agreement may not be assigned to a tenant or future purchaser of the premise.
13. This agreement shall become effective when acceptance of the application has been signed on behalf of the Company.

**TRENCH MARKING AGREEMENT**

The Customer agrees that the Company may dig, trench, plow or bore on the Customer's property located at the address written above for the installation of utility service. Utility rates are based on rough grade construction meaning the Company will backfill and smooth over any excavations that the Company performs. Final restoration, grass seeding, watering and mowing are the Customer's responsibilities.

Prior to digging, trenching or boring, the Company will identify the route of the proposed excavation. The Company will notify other utility owners to facilitate the marking of existing underground utilities, including electric, telephone and cable TV.

The Customer agrees to physically mark the location of any and all Customer-owned obstacles that lie underground within 10 feet of proposed excavation. Such obstacles include, but are not limited to, septic and sewer systems, buried wires for outbuildings or decorative lighting, and LP gas lines. The Customer shall mark the location of all of these obstacles with stakes or flags or by painting the ground. The Customer hereby accepts any and all responsibility for damage to, or damage done by striking, any such underground obstacle the Customer fails to mark or marks incorrectly.

SECTION H: APPROVAL AND ACCEPTANCE		
<input type="checkbox"/> I have read and understand the terms and conditions above.		
Customer or Contractor Signature (printed form only)	Customer or Contractor: print or type your name	Date
		/ /

**Retain per Functional Retention Schedule category FN-18**